

BINUS UNIVERSITY INTERNATIONAL
BINUS UNIVERSITY

Major Information Systems
Stream Database Management
Sarjana Komputer Thesis
EVEN Semester year 2008/2009

**ANALYSIS AND DESIGN OF KNOWLEDGE
MANAGEMENT SYSTEM FOR
BINUS INTERNATIONAL**

Wirieanto Winata 0900827061

Abstract

Objectives the objectives of this thesis is to gather information about current problems BINUS International currently facing in knowledge management issue, capturing, storing, and disseminating knowledge to each other, and to evaluate possible solutions to the problems.

Method a questionnaire and several interviews are conducted throughout the writing of the thesis in order to gain more information about current problems. Until the writing of the thesis, only 26 respondents of the questionnaire were participated. A study research of each solution is conducted to gain more understanding of the solutions.

Results there were indeed problems in communication and collaboration in BINUS International, especially to external departments.

Conclusion there are three possible solutions to the current problems, SAP NetWeaver 7.0, Interspire Knowledge Manager, and an in-house development.

Keywords research, analysis and design, knowledge management, SAP NetWeaver